



HINCHLIFFE SURFACING LTD

Engineered Surface Systems

HMS-001

Business Foundation Manual

Hinchliffe Management System

Document Reference	HMS-001
Document Title	Business Foundation Manual
Version	1.0
Classification	Internal Business Management Document
Owner	Managing Director, Hinchliffe Surfacing Ltd
Issue Date	26 July 2026
Next Review	12 months from issue

Executive Summary

Introduction

Hinchliffe Surfacing Ltd is an independent surfacing and groundwork contractor based in Sandbach, Cheshire, delivering high quality surfacing solutions throughout Cheshire and the surrounding counties.

The business has been established with a clear vision: to provide expertly engineered surfacing and groundwork services that combine technical excellence, professional workmanship and outstanding customer care.

Operating across the residential, commercial and public sectors, Hinchliffe Surfacing Ltd delivers projects ranging from private driveways and access roads to commercial car parks, infrastructure works and specialist groundworks.

Every project is approached with the same philosophy:

Structure First. Surface Second.

This principle reflects our belief that every successful surface begins below ground level. Through meticulous planning, engineered construction techniques and quality materials, we create surfaces designed to deliver long term durability, safety and value.

As the business grows, Hinchliffe Surfacing Ltd is committed to investing in its people, equipment, technology and management systems to become one of Cheshire's most respected surfacing contractors.

1. Company Overview

Company Name

Hinchliffe Surfacing Ltd

Trading Divisions

The company operates under a family of specialist trading brands, each serving a specific market while maintaining consistent quality and professional standards.

Driveways by Hinchliffe

Residential driveway construction and resurfacing.

Resin by Hinchliffe

Premium resin bound surfacing systems.

Tarmac by Hinchliffe

Machine and hand laid tarmac surfacing.

Blocks by Hinchliffe

Block paving, permeable paving and decorative hard landscaping.

Groundworks by Hinchliffe

Groundworks, excavation, drainage, foundations and site preparation.

Commercial by Hinchliffe

Commercial surfacing, schools, industrial premises, local authorities and business parks.

Headquarters

Sandbach, Cheshire, CW11, United Kingdom

Geographic Coverage

Primary operating area:

- Cheshire East
- Cheshire West
- Crewe
- Nantwich
- Sandbach
- Congleton
- Holmes Chapel
- Middlewich
- Northwich
- Winsford
- Macclesfield
- Alsager
- Stoke-on-Trent
- Newcastle-under-Lyme

Commercial projects outside this area will be considered where appropriate.

2. Vision Statement

To become Cheshire's leading independent surfacing and groundwork contractor, recognised for engineering excellence, exceptional customer service and the delivery of long lasting infrastructure solutions.

3. Mission Statement

Our mission is to provide professionally engineered surfacing and groundwork solutions through skilled workmanship, innovative thinking and a commitment to quality at every stage of every project.

We aim to exceed customer expectations by delivering reliable, durable and sustainable construction solutions while developing long term relationships built on trust and professionalism.

4. Our Purpose

Our purpose extends beyond laying driveways and surfacing roads.

We exist to create infrastructure that improves homes, businesses and communities.

Whether constructing a residential driveway, resurfacing a school playground or delivering commercial surfacing works, our objective remains the same:

To deliver projects that are safe, durable, aesthetically pleasing and built to withstand years of use.

5. Company Values

Excellence

We pursue excellence in every aspect of our work, from initial enquiry through to project completion.

Integrity

We believe honesty and transparency form the foundation of successful customer relationships.

We provide realistic advice, clear quotations and open communication throughout every project.

Professionalism

Every member of Hinchliffe Surfacing Ltd represents the company through their conduct, appearance, workmanship and attitude.

Professionalism is expected at every level.

Innovation

We continually review new products, construction techniques and technology to improve efficiency, quality and sustainability.

Safety

Health and safety is fundamental to every decision we make.

Protecting our workforce, customers and members of the public is always our highest operational priority.

Continuous Improvement

We actively invest in training, equipment, management systems and technology to continually improve the quality of our services.

6. Our Story

Hinchliffe Surfacing Ltd was founded with a simple ambition:

To raise standards within the surfacing industry.

Too often, customers receive quotations based solely on the finished appearance of a driveway or surface.

Our approach is fundamentally different.

We believe long lasting performance begins beneath the finished surface.

By combining meticulous excavation, carefully designed drainage, engineered sub base construction and premium surfacing materials, we deliver projects designed for durability rather than short term appearance.

This engineering led philosophy underpins every service we provide and every relationship we build.

As the company grows, we remain committed to maintaining the personal service, honesty and attention to detail that have helped establish our reputation.

End of Document, HMS-001 v1.0